

**RICHWOODS WATER ASSOCIATION
PO BOX 1046
MOUNTAIN VIEW, AR 72560
870-269-4620**

UTILITY RELEASE APPLICATION

Address of Property: _____

If rent or lease, please provide the following information: **OWN:** _____ **RENT OR LEASE** _____

Property Owners Name: _____

Property Owners Name: _____

Date Tenant Occupied This Address: _____

UTILITY RELEASE: TO BE SIGNED BY TENANT(S)

I hereby authorize any utility company (electric, gas, water, cable, etc.) to supply upon request to Richwoods Water Association, all pertinent information concerning the above listed address and individuals. This information may be needed to verify and confirm information supplied by the above named tenants. A State issued picture ID may also be required before services are connected.

I certify that the above information is correct, and also verify that I do not owe any outstanding bills to Richwoods Water Association at the above named address or any other address serviced by Richwoods Water Association nor any other Water Utility in the state of Arkansas. I realize that any incorrect or misrepresented information could be considered fraud and result in subsequent disconnection of water service in the future.

Applicants Name	Race	Co-Applicants Name	Race
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Applicants Social Security Number	Co-Applicants Social Security Number
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Applicants DL or State ID Number	Co-Applicants DL or State ID Number
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Applicants Telephone Number	Co-Applicants Telephone Number
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Applicants Signature	Date	Co-Applicants Signature	Date
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Mailing Address	City	State	Zip Code
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Applicants Employer & Telephone Number	Co-Applicants Employer & Telephone Number
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**RICHWOODS WATER ASSOCIATION
PO BOX 1046
MOUNTAIN VIEW, AR 72560
PHONE: 870-269-4620
FAX: 870-269-9158**

ACT 769 OF THE ARKANSAS LEGISLATURE provided that a water system shall withhold to a person who is delinquent on the payment of a bill to another water system until notified that the delinquency has been cured. The delinquency must be undisputed and shown to be properly due and owed by the individual. A court may hold an individual liable for attorney fees and other costs associated with collecting a delinquency. The legislation is not applicable to water systems regulated by the Public Service Commission.

This water system is not regulated by the Public Service Commission therefore please fill out the information below so that we may provide you with service:

NAME OF CURRENT WATER COMPANY: _____

ADDRESS: _____

TELEPHONE NUMBER OF WATER SYSTEM: _____

BY SIGNING THIS FORM, I AGREE THAT I HAVE READ THE FORGOING STATEMENT AND HAVE ANSWERED THE QUESTIONS TO THE BEST OF MY ABILITY. I ALSO UNDERSTAND THAT YOU CANNOT RECEIVE SERVICES FROM THE RICHWOODS WATER ASSOCIATION IF I OWE ANY OUTSTANDING DEBTS TO ANY WATER COMPANY, SYSTEM, OR ASSOCIATION.

SIGNATURE OF APPLICANT

DATE

PRINTED NAME

SIGNATURE OF CO-APPLICANT

DATE

PRINTED NAME

Stricken language would be deleted from and underlined language would be added to the law as it existed prior to this session of the General Assembly.

Act 360 of the Regular Session

State of Arkansas

86th General Assembly

Regular Session, 2007

A Bill

HOUSE BILL 1607

By: Representative Hoyt

For An Act To Be Entitled

AN ACT TO AMEND THE PROCEDURE FOR THE COLLECTION
OF DELINQUENT MUNICIPAL, COUNTY, DISTRICT, OR
RURAL WATER OR WASTEWATER BILLS; AND FOR OTHER
PURPOSES.

Subtitle

AN ACT TO AMEND THE PROCEDURE FOR THE COLLECTION
OF DELINQUENT MUNICIPAL, COUNTY, DISTRICT,
OR RURAL WATER OR WASTEWATER BILLS.

BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF ARKANSAS:

Section 1. Arkansas code 14-234-601 is amended to read as follows:

14-234-601. Definitions.

~~For Purpose of~~ As used in this subchapter:

(1) "Water association" means any ~~corporation~~ entity organized under the laws of the State of Arkansas, whether for profit or not for profit, that provides, distributes, transmits, treats, pumps, or stores raw or potable water ~~to or~~ for the benefit of members of the general public or commercial, industrial, and Other users; and

(2) "Water system" means any entity that provides, distributes, transmits, treats, pumps or stores raw or potable water, wastewater, or sewage ~~to or~~ for the benefit of members of the general public and commercial, industrial, and other users, including, without limitation, the following entities that perform such activities:

- (A) Municipalities;
- (B) Counties;
- (C) Public facilities boards;
- (D) Public water authorities;
- (E) Central Arkansas Water;
- (F) Regional water distribution districts; and

(G) Water Associations

Section 2. Arkansas code 14-234-602 is amended to read as follows:

14-234-602. Liability.

Any person who is delinquent on the payment for water, wastewater service, or sewer service provided by a water system may be held liable, at the discretion of ~~the court~~ a court of competent jurisdiction, for attorney's fees and costs incurred in the collection of the delinquency.

Section 3. Arkansas Code 14-234-603 is amended to read as follows:

14-234-603. Refusal of water service for delinquency.

~~When~~ If a person who is delinquent on the payment of an undisputed bill for water service, wastewater Service, or sewer service provided by a water system within this state moves into another area of this state and That person applies for or receives water from anther water system, if the person's former water system establishes that there is no dispute that the delinquent amount is properly due and owed by that particular individual in that amount, the new water system shall refuse to provide water service to the delinquent person until the person provides proof of curing the delinquency.

APPROVED: 3/19/207

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WATER RATE TABLE

MINIMUM BILL	_____	\$18.50 FIRST 1,000 GALS.
NEXT 3,000 GALS	_____	\$8.00 PER 1,000 GALS.
NEXT 6,000 GALS	_____	\$6.65 PER 1,000 GALS.
ALL OVER 10,000 GALS	_____	\$5.75 PER 1,000 GALS.

NOTE: APPLICABLE SALES TAX TO BE ADDED TO ABOVE RATES.

WATER CONNECTION FEES:

¾" WATER TAP	_____	\$950.00
1" WATER TAP	_____	\$1400.00
CONSTRUCTION FEE	_____	\$300.00
(ONLY IF CROSSING ROAD)		
METER DEPOSIT	_____ RENTER	\$150.00
	OWNER	\$50.00

BILLING & COLLECTION PROCEDURES:

Water bills are based on the water consumption through your water meter. The water meters are read on or about the 15th of each month. Your bill is mailed out on the last working day of the month, and payment is due by the 10th of the following month before a 10% penalty amount is added to bill. If the bill is not paid in full by the 24th day of the month, service will be disconnected on the 25th day of the month. At that time to keep your service active or to have your water service restored, you will have to pay the late bill, delinquent fee of \$30.00, and also the bill currently due. A reminder notice will be mailed if bill is not paid by due date.

NOTE: THE RICHWOODS WATER ASSOCIATION IS NOT RESPONSIBLE FOR BILLS NOT RECEIVED OR LOST. IT IS THE CUSTOMERS RESPONSIBILITY TO NOTIFY THE RICHWOODS WATER ASSOCIATION IF BILL NOT RECEIVED.

SERVICE CHARGE

All service calls other than disconnect and reconnects will be assessed a charge of \$10.00.

RECONNECTION CHARGE

All customers reconnecting services after being disconnected for any period of time will be subject to a reconnection charge of \$30.00.

Automated Bank Draft Application

**Richwoods Water
Department**

Application Date: _____

Auto Pay Begins: _____

I authorize the Richwoods Water Department to initiate a monthly automated bank draft to pay for my water, sewer and/or garbage services.

Customer Name: _____

Utility Account Number: _____

Utility Service Address: _____

Daytime Phone Number: _____

Customer Bank Name: _____

MY ROUTING NUMBER IS:

MY ACCOUNT NUMBER IS:

A sample check from ANYPLACE BANK, Anyplace, VA 20000. The check is payable to JEFFREY MAPLE and SUZANNE MAPLE at 123 Pear Lane, Anyplace, VA 20000. The check number is 1234. The amount is \$15,000.00. The routing number is 250250025 and the account number is 202020186. A callout box points to the account number and says "Do not include the check number." The check is marked with a large "SAMPLE" watermark.

CUSTOMER SIGNATURE

OFFICE CLERK SIGNATURE

Please Return Completed form to: Richwoods Water Department

Mailing Address: P.O. Box 1046
Mountain View, Arkansas 72560

Office Location: 411 W. Main St
Mountain View, Arkansas 72560

Fax: 1-870-269-9158
Phone: 1-870-269-3293

Email: waterdepartment@cityofmntnview.com

RICHWOODS WATER & WASTEWATER DELINQUENT SERVICE DISCONNECTION POLICY

OUR BILLING CYCLE IS FROM THE 15TH-15TH MONTHLY. WE DO NOT PRORATE BILLS.

BILLS ARE MAILED THE LAST WORKING DAY OF EACH MONTH AND DUE UPON RECEIPT. BILLS NOT PAID BY THE 10TH DAY OF EACH MONTH ARE CONSIDERED PAST DUE AND WILL BE ASSESSED A PENALTY EQUAL TO 10% OF THE PAST DUE BALANCE. IF YOU HAVE NOT RECEIVED YOUR BILL BY THE 10TH PLEASE CALL OUR OFFICE AND INQUIRE ABOUT YOUR ACCOUNT BALANCE TO AVOID PAYING A PENALTY. IF THE 10TH DAY OF THE MONTH FALLS ON A WEEKEND OR HOLIDAY CUSTOMERS WILL HAVE THE FOLLOWING BUSINESS DAY TO PAY WITHOUT PENALTY.

DISCONNECT NOTICES ARE MAILED BY THE 15TH DAY OF EACH MONTH FOR ANY DELINQUENT ACCOUNT. CUSTOMERS HAVE UNTIL THE 24TH DAY OF EACH MONTH TO PAY THEIR BILL IN FULL. THE 25TH DAY OF EACH MONTH WILL BE THE SERVICE DISCONNECTION DATE. IF THE 25TH DAY OF THE MONTH FALLS ON A WEEKEND OR HOLIDAY THE SERVICE DISCONNECTION DATE WILL BE THE FOLLOWING BUSINESS DAY.

DELINQUENT FEES WILL BE ADDED TO DELINQUENT CUSTOMER ACCOUNTS AT THE TIME THE DISCONNECT LIST IS PRINTED. THE DISCONNECT LIST IS PRINTED 8:00 A.M. ON THE 25TH DAY OF EACH MONTH. IF THE 25TH DAY FALLS ON A WEEKEND OR A HOLIDAY THE LIST WILL BE PRINTED 8:00 A.M. THE FOLLOWING BUSINESS DAY. EVERY ACCOUNT ON THE DISCONNECT LIST WILL BE ASSESSED THE DELINQUENT FEE. DELINQUENT FEES INSIDE CITY ARE \$30.00 AND OUTSIDE CITY ARE \$40.00. THESE AMOUNTS ARE SUBJECT TO CHANGE.

ON DISCONNECTION DAYS A CUSTOMER'S ENTIRE ACCOUNT BALANCE IN ADDITION TO THE DELINQUENT FEE MUST BE PAID IN FULL TO ENSURE SERVICE IS NOT DISCONNECTED.

IF SERVICE IS DISCONNECTED DUE TO NON-PAYMENT THE MOUNTAIN VIEW WATER DEPARTMENT RESERVES THE RIGHT TO ALLOW UP TO TWO BUSINESS DAYS FOR RECONNECTION AFTER THE ACCOUNT BALANCE AND DELINQUENT FEE HAVE BEEN PAID.

PAYMENT ARRANGEMENTS MAY BE AVAILABLE AND MUST BE PROCESSED THROUGH OUR OFFICE BEFORE THE DISCONNECTION DATE. NO PAYMENT ARRANGEMENTS WILL BE PROCESSED ON THE DISCONNECTION DATE.

WATER METERS AND/OR LOCKING MECHANISMS ARE PROPERTY OF MOUNTAIN VIEW WATER DEPARTMENT. A FEE OF \$100.00 WILL BE CHARGED FOR METER TAMPERING.

EFFECTIVE OCTOBER 1,2023